

Tuesday	Day 1 - November 19, 2019	Location	Speaker	Speaker Contact Information
7:00-8:00	Registration / Continental Breakfast	Meeting Room	Ron Dvorsky	Ronald.dvorsky@tn.gov
8:00-8:30	Pledge of Allegiance, Prayer, Opening Remarks	"	Commissioner/DC	
8:30-9:00	Department & Workforce Development (JVSG Overview) Veterans' Services Program Coordinator/ Intensive Services Coordinator	"	Donnie Freeman	Donnie.freeman@tn.gov
			Lance Maass	Lance.r.maass@tn.gov
9:00-10:30	Rating Reductions and Severance of Service Connection	"	Rick Spataro	Richard@nvlsp.org
	Break	"		
10:30-12:00	Common VA Errors in Deciding VA Disability Claims	"	Alexis Ivory	Alexis@nvlsp.org
12:00-1:00	Lunch / Vendor Presentations	"		
1:00-2:30	VA Claims and Appeals Modernization	"	Rick Spataro	Richard@nvlsp.org
	Break	"		
2:30-4:30	Recent Court Decisions Veterans Service Officers Need to Know About	"	Alexis Ivory	Alexis@nvlsp.org
	Day 1 Events Complete	"		
4:30-5:30	County Service Officer Association Meeting	"	Tom Humphries	Thomas.humphries@knoxcounty.org
6:00-8:00	Social Gathering / Award Presentations and Recognition	"		
Wednesday	Day 2 - November 20, 2019	Location	Speaker	Speaker Contact Information
7:30 – 8:00	Continental Breakfast	Meeting Room		
8:00-9:30	Gulf War Illness Claims	"	Rick Spataro	Richard@nvlsp.org
			Alexis Ivory	Alexis@nvlsp.org
9:30-11:00	Non-Service Connected (NSC) Pension	"	Don Smith	Smithdon@rheacounty.org
	Break	"		
11:00-12:00	Establishing Service Connection	"	Guy Critelli	Gcritelli@tiptonco.com
12:00-1:00	Lunch	"		
1:00-2:00	Lessons Learned from Quality Review		Travis Murphy	Travis.murphy@tn.gov
2:00-3:00	Annual Examination	"	Ron Dvorsky	
3:00-4:00	Departure			
	Total Hours			